Disruptions Pakistan.

Dear Valued Customers and Partners,

We are writing to provide an update on the ongoing ocean freight disruptions originating from Pakistan. Please note that repeated cases of significant mishandling have been reported at MSC's hub in Colombo, resulting in continuous rolling and rerouting of containers. Additionally, at the origin, MSC has arranged multiple feeder vessels to address the situation; however, the backlog remains too substantial to be cleared with just 2-3 vessels.

We strongly recommend avoiding MSC for the next 14-20 days until the backlog is resolved. This disruption has also impacted other carriers, including Hapag Lloyd, CMA CGM, Maersk, and ONE, as they are experiencing significant strain due to MSC's dominant market share in exports, leading to an overwhelming spillover effect.

Our teams are actively collaborating with carriers to manage this situation. For any specific inquiries or assistance, please reach out to our team directly.

Warm Regards

Zahid Javed Manager - Operations