



CUSTOMER ADVISORY
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Streamlining Payments with PayCargo and CMA CGM

October 16, 2025

World to/from USA
Effective Immediately

Dear Valued CMA CGM Customer,

CMA CGM is proud to announce its enhanced integration with **PayCargo**, a leading online freight payment system. This collaboration is designed to validate invoice information upfront and expedite payment processing, making your transactions faster, more reliable, and more transparent.

What Stays the Same

- **Four Payment Options:** ACH Debit, Credit Card, Prepaid, and PayCargo Credit.



Overnight Debit

Funds are withdrawn directly from your provided bank account.



Credit Card

All major credit cards are accepted in the U.S. Credit card payments are not available for customers in Canada.



Prepaid Funds

Prefunded account where you can add funds on your terms.



15 or 30 Day Credit

\$50k to \$5M available immediately. Registration is free & fast.

- **Payment Flexibility:** Pay against an Invoice Number or a Bill of Lading Number.

What's New?

For Freight and Demurrage & Detention (D&D) Charges:

- **Independent Payments:** Payers can settle outstanding invoices regardless of the billing party.
- **Balance Visibility:** View balance due amounts when paying against an invoice or Bill of Lading.
- **Real-Time Payments:** Same-day payment application to CMA CGM's platform for faster cargo release.

BETTER WAYS

CMA CGM (America) LLC
1 CMA CGM Way, Norfolk, VA – 23502-1868, USA – Tel: 1 (877) 556-6308
cma-cgm.com



For Other Charges (e.g., Maintenance & Repair, Booking Cancellations, Lost & Stolen):

- **Next-Day Processing:** Payments are applied the next business day upon approval in PayCargo.
- **Streamlined Access:** Use the CMA CGM Vendor Account dropdown to select "CMA CGM MISC Accessorial Charges."

Why Choose PayCargo?

In the fast-paced logistics industry, efficiency matters. PayCargo offers a **secure, web-based platform** to simplify payments for carriers, shippers, and freight brokers. Key benefits include:

- **Faster Payments:** Reduce time spent on manual processes.
- **Real-Time Updates:** Immediate payment status visibility.
- **Cost Savings:** Eliminate unnecessary administrative expenses.

How to Get Started

- **Sign Up:** Register at www.paycargo.com/get-started/ or call **1-888-250-7778**.
- **Need Help?** Access online help or contact PayCargo's **24/7 Customer Service** at support@paycargo.com.

About CMA CGM

Since 1978, CMA CGM has been a global leader in shipping and logistics, driven by values of **excellence, innovation, and environmental responsibility**. This partnership with PayCargo reflects our commitment to providing cutting-edge solutions for our customers.

Discover the PayCargo Advantage Today!

For more information, visit PayCargo's website or log in to your CMA CGM account to explore the benefits of this enhanced integration. Together, let's simplify and accelerate freight payments!

Best Regards,
CMA CGM (America) LLC & CMA CGM Canada Inc

USA: 1-877-556-6308
Canada: 1-514-908-7040