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Co. Reg. No. 201708450C

Nov 12th, 2025

Notice of Surcharge Suspension – Low Water Surcharge (LWS)

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

This advisory is to inform you of an immediate change regarding the **Low Water Surcharge (LWS)** applied to your shipments.

Following the recent decision issued by the National Waterborne Transportation Agency (ANTAQ), we are implementing the **immediate suspension** of the Low Water Surcharge (LWS). This suspension applies to **all trades**, encompassing both **FMC-regulated** and **non-FMC-regulated** lanes.

Charge:

Low Water Surcharge (LWS):

USD\$ 975 per TEU

Applicable to/from Brazil (Porto Velho and Manaus Port)

Should the decision issued by the competent authorities (ANTAQ or others) be revised, modified, or repealed, ONE explicitly **reserves the right to reinstate the Low Water Surcharge.**Any potential reinstatement of the LWS may be applied **retroactively** to the applicable shipments.

We are committed to maintaining transparent communication and will continue to monitor the situation closely. We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,
Ocean Network Express Pte. Ltd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

https://eua.one-line.com/standard-page/europe-fak-ocean-tariff https://ecomm.one-line.com/ecom/CUP_HOM_3116.do https://eua.one-line.com/standard-page/eua-local-surcharges

Other charges such as local charges and contingency charges may apply.