

01<sup>th</sup> December, 2025

## **Notice of Surcharge Update**

Dear Valued Customer,

We would like to remind our valued customers of the importance of providing accurate cargo declarations to ensure smooth processing and compliance with safety regulations. To support safe and efficient operations, please ensure all cargo is declared correctly. Discrepancies between declared and actual cargo may result in additional charges under our Compensation for Breach of Agreement (CBA) process. The new level for charges will be applicable across all trade lanes and services and will be valid until further notice.

Applicable Charge:

Nature of the Discrepancy and Reason for Charge	Amount of Compensation for Breach of Agreement	
	Non-hazardous Cargo with Special Stowage Requirements & Non-hazardous Prohibited Articles <sup>4</sup>	Hazardous & Hazardous Prohibited Cargo
Voluntary amendment request made by the customer before or after the arrival at the destination due to concealing, omitting or misdeclaring any particulars in the description of goods at the booking stage.	USD 3,000/Unit	USD 15,000/Unit
Amendment forced by ONE who found a misalignment between the declared information during the usual checking stage for concealment, omission or misdeclaration of any particulars in the description of goods.	USD 6,000/Unit	USD 30,000/Unit

### **Effective Date:**

Non-FMC regulated trades  
FMC regulated trades\*, Canada  
(\*United States, American Samoa, Puerto Rico, Guam, Saipan, Hawaii)

01<sup>st</sup> January, 2026  
01<sup>st</sup> January, 2026

### **Notes:**

1. Applicable to non-hazardous cargos with special declaration requirements, including but not limited to goods with special stowage, special loading, non-hazardous chemicals, and batteries.
2. Shipment shall be declared in accordance with the designated authority's regulations and full cargo compliance.
3. ONE has the right to withhold release of the goods and refuse any bill of lading or other document amendment(s) until the customer pays the Misdeclaration Charge.
4. For the list of prohibited cargo, please refer to tariff rules ONEY-101 Rule 2.061 and ONEY-202 Rule 2.025.

### **For cargo to/from Europe/Mediterranean:**

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>  
[https://ecommm.one-line.com/ecom/CUP\\_HOM\\_3116.do](https://ecommm.one-line.com/ecom/CUP_HOM_3116.do)  
<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.

We would like to take this opportunity to thank you for supporting ONE and we look forward to continuously serving your global transportation needs. Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,  
Ocean Network Express Pte. Ltd.



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[https://ecomm.one-line.com/ecom/CUP\\_HOM\\_3116.do](https://ecomm.one-line.com/ecom/CUP_HOM_3116.do)  
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